

Dubai Parks™ and Resorts

Complimentary Shuttle Service Schedules

DAILY COMPLIMENTARY SHUTTLE SERVICE FROM DUBAI

Operating frequency: Daily

Deira Route

Arrival at Dubai Parks™ and Resorts: 11:15 AM
Departure from Dubai Parks™ and Resorts: 5:30 PM

Hotel / Pickup Point	Pickup from Hotel	Approx. Drop-off at Hotel
Swissôtel Al Ghurair	9:30 AM	6:45 PM
Hilton Garden Inn Dubai Deira	9:45 AM	7:00 PM
Hyatt Place Dubai Al Rigga	10:00 AM	7:15 PM
Pullman Dubai Creek	10:20 AM	7:35 PM

Bur Dubai Route

Arrival at Dubai Parks™ and Resorts: 11:30 AM
Departure from Dubai Parks™ and Resorts: 5:00 PM

Hotel / Pickup Point	Pickup from Hotel	Approx. Drop-off at Hotel
Park Regis Kris Kin	9:30 AM	6:30 PM
City Seasons Towers Hotel Dubai	9:45 AM	6:45 PM
Citymax Hotel Bur Dubai / Grand Excelsior	10:00 AM	7:00 PM
Royal Ascot Hotel	10:15 AM	7:20 PM
Omega Hotel	10:30 AM	7:40 PM

Sheikh Zayed Road / Downtown Route

Arrival at Dubai Parks™ and Resorts: 11:30 AM
Departure from Dubai Parks™ and Resorts: 5:15 PM

Hotel / Pickup Point	Pickup from Hotel	Approx. Drop-off at Hotel
Gevora Hotel	9:15 AM	6:15 PM
Fairmont Dubai	9:30 AM	6:30 PM
The Tower Plaza Hotel Dubai	9:45 AM	6:40 PM
Four Points by Sheraton Sheikh Zayed Road	10:00 AM	6:50 PM
La Ville Hotel & Suites	10:10 AM	7:00 PM
Habtoor City Hotels	10:30 AM	6:00 PM

Al Barsha Route

Arrival at Dubai Parks™ and Resorts: 11:00 AM
Departure from Dubai Parks™ and Resorts: 5:00 PM

Hotel / Pickup Point	Pickup from Hotel	Approx. Drop-off at Hotel
Hilton Garden Inn Dubai Mall Avenue	9:15 AM	5:50 PM
Novotel Dubai Al Barsha	9:25 AM	6:00 PM
Naumi Hotel Dubai	9:40 AM	6:15 PM
Media One Hotel	9:55 AM	6:25 PM
Two Seasons Hotel & Apartments	10:10 AM	6:40 PM

The Palm Route

Arrival at Dubai Parks™ and Resorts: 2:00 PM
Departure from Dubai Parks™ and Resorts: 7:45 PM

Hotel / Pickup Point	Pickup from Hotel	Approx. Drop-off at Hotel
Sofitel Dubai The Palm	12:15 PM	8:45 PM
The Retreat Palm Dubai	12:25 PM	8:55 PM
Taj Exotica Resort & Spa, The Palm	12:45 PM	9:15 PM
Marriott Resort Palm Jumeirah	1:00 PM	9:30 PM

JBR & Dubai Marina Route

Arrival at Dubai Parks™ and Resorts: 11:10 AM
Departure from Dubai Parks™ and Resorts: 5:30 PM

Hotel / Pickup Point	Pickup from Hotel	Approx. Drop-off at Hotel
FIVE LUXE JBR	9:15 AM	7:15 PM
Hilton Dubai The Walk	9:30 AM	7:40 PM
Vida Dubai Marina & Yacht Club	9:50 AM	6:15 PM
Millennium Place Marina	10:10 AM	6:30 PM
Stella Di Mare Dubai Marina Hotel	10:30 AM	6:45 PM

COMPLIMENTARY SHUTTLE SERVICE FROM RAS AL KHAIMAH

Campaign period: 2 November to 28 December 2026

Operating days: Mondays, Wednesdays, and Saturdays

Estimated arrival at Dubai Parks™ and Resorts: 11:00 AM

Departure from Dubai Parks™ and Resorts: 4:00 PM

Hotel / Pickup Point	Pickup from Hotel	Approx. Drop-off at Hotel
Cove Rotana	8:30 AM	6:15 PM
Rixos Bab Al Bahr	9:00 AM	6:45 PM
DoubleTree by Hilton Resort & Spa Marjan Island	9:15 AM	6:55 PM
Hampton by Hilton Marjan Island	9:30 AM	7:05 PM

TERMS AND CONDITIONS

- Only guests holding a valid Dubai Parks™ and Resorts ticket or confirmed booking will be permitted to board the shuttle.
- Guests must present their ticket or booking confirmation at the time of boarding.
- Seating is available on a first-come, first-served basis. Possession of a ticket does not guarantee a seat.
- Guests are encouraged to arrive early at the designated pickup points to secure a seat.
- To maintain cleanliness and comfort for all passengers, the consumption of food and beverages is strictly prohibited on board.
- Guests are responsible for their personal belongings. Dubai Parks™ and Resorts and/or the operator accept no responsibility or liability for lost or damaged items.
- Dubai Parks™ and Resorts and the operator do not guarantee shuttle availability or punctuality and accept no liability for delays or missed connections.
- Dubai Parks™ and Resorts reserves the right to modify or amend these terms and conditions at any time without prior notice.

For the latest terms and service information, please visit the [Dubai Parks™ and Resorts complimentary shuttle page](#).